

We endeavour to integrate social and environmental concerns in our operations. Our company vision is to grow as sustainably as possible in line with our mission, which emphasises our aspiration to develop trustworthy and mutually beneficial partnerships founded on professionalism and accountability.

1. **Trust:** Clients trust us to deliver premier catering; customers trust us to provide quality, value-for-money products; our staff trust us to treat them fairly and invest in their careers; and suppliers trust us to build relationships based on mutual respect.
2. **Partnership:** To us, this is about more than simply collaborating. It's about establishing mutually beneficial relationships with all stakeholders, through trust, respect and an understanding of needs.
3. **Professionalism:** From the faultless setup of a table to the delivery of the perfect cut of beef, professionalism underpins our vision and our success, encompassing our people's expertise and integrity.
4. **Accountability:** To our customers, our clients and the wider community, we remain accountable by integrating financial, social and environmental concerns and keeping to the following commitments:
  - **Marketplace**
    - Develop services to address social or environmental problems.
    - Manage our supply chain, its risks and stakeholders.
    - Work with regulators to succeed while serving the public interest.
  - **Environment**
    - Use natural resources efficiently.
    - Offer innovative services that minimise harm to the environment.
    - Help suppliers and customers reduce their environmental footprint.
    - Reduce emissions from energy use and transport.
    - Continuously improve the environmental impact of our operations.
  - **Workplace**
    - Invest in training and development, supporting employee progression.
    - Recognise the value of diversity in meeting customer expectations.
    - Create an inclusive culture that embraces diversity and equality at all times.
    - Promote the health, safety and wellbeing of all of our people.
  - **Community**
    - Reflect the community in our company and remove barriers to employment.
    - Include local products and services in our offering.
    - Support employees' involvement in volunteering.
    - Work in partnership with community organisations and charities.
    - Engage with communities and the voluntary sector on key issues.
    - Collaborate with other businesses to measurably improve the community.